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Guarantee certificate

For this product of A1Touch Solution a guarantee period of two (2) year on components from the original date of purchase applies. If there is a hardware failure you can contact us at: <http://www.a1touchsolution.nl/en/webform/contact-form>

Within 24 hours you will receive an answer with a solution for the problem.

Wait for our response for further information about the problem before sending the article to us.

Address information:

A1Touch Solution Hogeweg 21 6367 BA Voerendaal The Netherlands

The guarantee expires if you try repairing the product yourself. Also the guarantee expires if the product gets damaged by your own fault.

• Guarantee conditions:

1. The guarantee is only valid when the original invoice from date of purchase can be submitted.
2. A1Touch Solution only repairs or when it is necessary replace the product or defected part.
3. Repairs under guarantee must be carried out by A1Touch Solution's certified service centers. When the product or defected part is repaired by a non-certified service center then there will be no compensation and no further guarantee if we must repair it.
4. Adaptations to the product, when needed to work according to the local technical and/or safety regulations in the country for which it applies other than the countries the product is designed for, than the guarantee will not be affected.
5. This guarantee covers none of the following:
 - a) Periodic controls, maintenance and repairing or replacement of components caused by normal use and wear.
 - b) The cost linked to transport, disposal or installation of the product.
 - c) Abuse, including the use for other aims then for which the product is intended or incorrect installation.
 - d) Damage, caused by lightning, water, fire, force majeure, war, connection on incorrect voltage, insufficient ventilation, falling down or other causes which falls outside the monitoring by A1touch Solution.
6. The guarantee applies to everyone who has come legally in the possession of the product during the guarantee period.
7. Under some kind of use of national legislation, the legal rights of the consumer, in exchange to the seller and resulting from the sale, or otherwise, will guarantees not be influenced. Unless the national law decides differently, are the rights from this guarantee, the only rights for the purchaser, and A1 Touch Solutions cannot be held responsible concerning the result of direct or indirect losses.

EUROPEAN GUARANTEE